

# Nature's Window Monitor

## Setup, installation and use guide



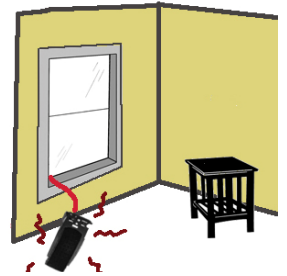
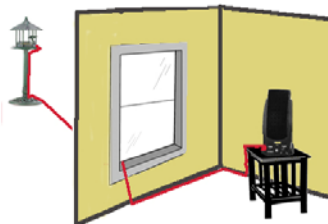
Thank you for your order of a Nature's Window sound monitor! When properly set up and used, it will give you a lifetime of listening pleasure. Each unit is quality built and tested by the manufacturer before shipping to ensure that the unit you receive is in perfect working condition. These units are sensitive electronic devices. Please inspect your Nature's Window *immediately* upon receipt to confirm that there has been no damage in shipping. If you see signs of shipping damage, or find the unit inoperable upon inspection, please e-mail Customer Service immediately at [customer@tmbstudios.com](mailto:customer@tmbstudios.com).

Additional helpful tips for enjoying your Nature's Window unit:

- **Do not drop** the unit.
- Place the unit in a secure location to **prevent it from falling**, or being accidentally knocked off the windowsill or shelf by animals or small children.
- **Do not attempt to open the unit** – there are no user-serviceable parts inside. The manufacturer will not honor

warranties on units that have been subjected to inappropriate user handling.

- **Place the probe microphone OUTSIDE the window, and fully but gently close the window over the probe wire before turning the unit on.** Doing otherwise may result in feedback
- Be careful **not to kink or scuff the wire** itself. Do not place it where the wire can be chewed by pets or other animals.
- These units are designed to pick up the full spectrum of sound, as you would hear it outside your window. When properly placed, the unit doesn't need to be operated at high volume, as feedback may occur at the high setting.



- **Place the probe as close as possible to the source of the sound** you wish to hear, and away from any operating A/C units or other machinery which could drown out the desired sounds.
- Do not place the unit close to other **electronic devices** such as cell phones, electronic phones, tablets or wireless routers. The unit may pick up interference from such devices when placed in close proximity.
- **CAUTION!** This unit was manufactured for use in the U.S.A. Damage to the product due to use in other countries with dissimilar electrical service will void the warranty. Neither TMB Studios nor the manufacturer of Nature's Window is responsible for any incidental damages which may result from incorrect line voltage. We recommend plugging the unit into a **surge protector** to guard against power spikes which could damage the unit internally.

Damaged units may be repairable, but such repairs and return shipping costs are the responsibility of the customer. These include, but are not limited to:

- Damage to the microphone wire or microphone
- Internal damage from dropping the unit.
- Microphone wires stretched, broken or detached from internal components.
- Damage from electrical surges
- Units which have been opened or otherwise tampered with.

Thank you for reading and heeding the above instructions!

## TROUBLESHOOTING GUIDE

Description of problem	Possible Cause	Indications / Solution
Static, popping, hissing, crackling	1)Water has gotten inside the probe	Turn unit off, bring the probe inside, allow it to dry thoroughly (several days, if necessary). If unit is still making noise then suspect cause #2 -
	2)Damaged probe	Contact Customer Service for instructions for obtaining factory authorized service*
Low frequency hum along with very low volume on transmitted sounds	Damaged probe	Contact Customer Service for instructions for obtaining factory authorized service*
Scraping/tapping/chewing, buzzing	Probe is moving, hitting against building or other objects. Or a bug may have climbed into the end of the probe.	Relocate or secure probe so that it will not move. Look into the end of the probe to see if there's a flea, spider, ant, or other bug inside the microphone.
Whooshing/Foofing	Wind noise	Relocate probe to a protected area. Add a windscreen to probe to cut down on wind noise. Turn volume down on windy days.
Electronic beeping, popping or clicking (Geiger-counter-like sound)	Interference from Electronic Device	Move electronic devices such as electronic phones, cell phones, tablets, wireless routers, etc. away from base unit.
Squealing	Feedback	Make sure window is completely closed with probe outside. Turn volume down. Run the microphone wire out to its full length to ensure maximum separation between microphone and base unit.
No sound or intermittent sound.	1) No power to unit	Make sure unit is plugged in and turned on, and that the volume is turned up. Note whether the power indicator light is on. If no indicator light, check outlet with another device, or test unit on an outlet known to be working.
	2) No signal or interrupted signal from probe	Unit is plugged into working outlet, power indicator light is on, sound is turned up, no sound is heard: Either unit has sustained internal damage, or probe wire has been broken or twisted. If intermittent sound is heard from a unit with a plug-in connector, make sure jack is plugged all the way into the correct receptacle on back of unit. Reseat plug. If sound is still intermittent, wire may be damaged. DO NOT wiggle the jack back and forth in the receptacle as this can cause damage to the base unit! Contact Customer Service for instructions for obtaining factory authorized service.*

\*Manufacturer's warranty does not cover intentional or unintentional damage to units from mishandling, improper placement or installation. Out-of-warranty service may be obtained, but cost is the responsibility of the customer.